

Logi — Terms & Conditions

1. Who we are

Logi ("**Logi**", "**we**", "**us**", "**our**") is a home-maintenance tracking application for iOS and Android, operated by:

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These Terms & Conditions ("**Terms**") govern your use of the Logi app and any related services (together, the "**Service**"). Our [Privacy Policy](#) explains how we handle your personal data and forms part of your agreement with us.

By creating an account or using the Service, you agree to these Terms. If you do not agree, do not use the Service.

2. Eligibility

You must be at least **13 years old** to use Logi. Where your local law requires a higher age for consent to online services (in parts of the EU, 16), you must meet that age or have the consent of a parent or guardian. By using the Service you confirm you meet these requirements.

3. Your account

To use Logi you create an account using an email address and password, or by signing in with Google or Apple.

You are responsible for:

- providing accurate information,
- keeping your login credentials secure, and
- all activity that happens under your account.

Tell us promptly at [emil.huo+logisupport\[@\]gmail.com](mailto:emil.huo+logisupport[@]gmail.com) if you believe your account has been accessed without your permission.

4. What Logi does

Logi helps you track home maintenance. It lets you:

- add one or more homes and describe their features,
- receive a personalised maintenance schedule and reminders,
- record maintenance you've carried out, and
- share a household with others so you can manage a home together.

Logi provides information and organisational tools only. It is not a substitute for professional inspection, advice, or judgment. See Section 9.

Marketplace note. A vetted-contractor marketplace is planned for a future version of Logi but is **not** part of the current Service. These Terms do not cover contractor bookings or transactions; separate terms will apply if and when that feature launches.

5. Homes and households

Logi is organised around your **home** as a permanent record and one or more **households** that manage it.

You may share a household with other people and assign them roles (such as owner, member, contributor, or viewer) with different levels of access. If you invite someone to a household, you confirm you are entitled to do so and that they are happy to be invited. Members of a household can see the household's home and maintenance data.

More than one household can exist for the same physical home (for example, a landlord and a tenant), each with its own separate data. One household cannot see another household's data unless access is expressly granted.

You are responsible for managing who has access to your households and for removing members when appropriate.

6. Subscriptions, pricing, and payment

Logi offers a free tier and a paid subscription ("**Logi Plus**") with additional features.

6.1 Price

Logi Plus is offered on a **per-household** basis, with a **monthly** or **yearly** plan:

- a subscription for your first household, and
- a lower-priced subscription for each additional household on the same account.

The **current price of each plan is the price shown to you in the app (via the applicable app store) at the time of purchase**, in your local currency, before you confirm. Prices vary by country and currency, and the yearly plan is offered at a discount to the monthly plan. Applicable taxes are included or added as shown by the app store.

We may change our prices. Any change will be shown in the app before it applies to you, will not affect a subscription period you have already paid for, and (for renewals) will apply only from your next renewal, subject to the applicable app store's rules on price-change notifications and consent.

6.2 Billing

Subscriptions purchased inside the iOS or Android app are processed by the relevant app store — the **Apple App Store** or **Google Play Store**. For these purchases the store is the merchant of record, and the store's own terms govern payment, automatic renewal, cancellation, and refunds. We use **RevenueCat** to manage, validate, and synchronise subscription status.

Payment is taken at the start of each billing period, and your subscription renews automatically for successive periods until cancelled. We do not receive or store your full payment-card details; these are handled entirely by the app store.

We may in future offer subscriptions purchased through our website, processed by a third-party payment processor (such as **Stripe**). If we do, these Terms will be updated to describe that option before it becomes available.

6.3 Cancellation and renewal

You can cancel at any time. Cancellation stops future renewals; it does not, by itself, trigger a refund for the current period, except where you have a legal right to one (see Section 6.4). After cancellation you keep Logi Plus access until the end of the period you have paid for.

Because subscriptions are purchased through an app store, you manage and cancel your subscription through that store's account settings, and any refund requests are handled by the store under its rules.

6.4 Your statutory right of withdrawal (EU/EEA consumers)

If you are a consumer in the EU/EEA, you normally have a **14-day right to withdraw** from a purchase of digital services. However, by starting to use a paid digital service during that period, you may be asked to acknowledge that you request immediate access and thereby lose the right of withdrawal once the service has been fully performed, to the extent permitted by law. Nothing in these Terms removes any mandatory statutory rights you have as a consumer.

6.5 Free tier

We may offer, change, or withdraw the free tier and its limits at any time. We will not remove access to data you have already stored without giving you a reasonable opportunity to export it.

7. Acceptable use

You agree not to:

- use the Service unlawfully or for any unlawful purpose,
- attempt to gain unauthorised access to the Service, other users' accounts, or our systems,
- interfere with or disrupt the Service, or probe, scan, or test its security without our permission,
- reverse engineer, decompile, or attempt to extract source code except to the extent this restriction is prohibited by law,
- upload malicious code or content that is unlawful, infringing, or harmful, or
- use the Service to store or transmit another person's data without a proper basis for doing so.

We may suspend or terminate access that breaches these Terms (see Section 12).

8. Your content and our intellectual property

8.1 Your content

The data you enter — your homes, features, maintenance records, and similar ("**Your Content**") — remains yours. You grant us a limited licence to host, store, process, and display Your Content solely to provide and improve the Service and as described in our Privacy Policy. You are responsible for Your Content and confirm you have the right to provide it.

8.2 Our intellectual property

The Service itself — including the app, its design, the Logi name and logo, our maintenance-task library, and our software — is owned by us or our licensors and is protected by intellectual-property law. Except for the rights we expressly grant you to use the Service, nothing in these Terms transfers any of those rights to you.

We grant you a personal, non-exclusive, non-transferable, revocable licence to use the app on devices you own or control, for your own home-maintenance purposes, in accordance with these Terms.

9. No professional advice; important disclaimers

Logi is an organisational tool, not professional advice. Maintenance recommendations, schedules, cadences, and reminders are general guidance based on typical properties and the information you provide. They may not reflect the actual condition, safety, or specific requirements of your home.

You are responsible for deciding whether and how to carry out any maintenance. For anything involving safety, structural, electrical, gas, water, or similar work, consult a suitably qualified professional. **Do not rely on Logi as a substitute for professional inspection or advice, and do not treat the absence of a reminder as confirmation that no maintenance is needed.**

Reminders are provided on a best-effort basis. They depend on your device, its settings, and network conditions, and may be delayed or fail to appear. **Do not rely on Logi for anything safety-critical or time-critical.**

10. Service availability

We work to keep the Service available and reliable, and Logi is designed to keep working offline for core features. However, we provide the Service "as is" and "as available." We do not guarantee that it will be uninterrupted, error-free, or free of data loss, and we may modify, suspend, or discontinue features from time to time. We recommend you keep your own records of important maintenance information.

11. Limitation of liability

Nothing in these Terms limits or excludes our liability where it would be unlawful to do so — including liability for death or personal injury caused by negligence, for fraud, or for any liability that cannot be limited or excluded under applicable law (including mandatory consumer-protection law).

Subject to that:

- We are not liable for property damage, maintenance failures, costs, or other loss arising from your reliance on maintenance recommendations or reminders, or from a reminder that was delayed, missed, or not delivered. **You remain responsible for maintaining your home.**
- We are not liable for indirect, incidental, special, or consequential loss, or for loss of data, profit, or goodwill, to the extent permitted by law.
- Where we are liable, our total liability to you for any claim relating to the Service is limited to the greater of (a) the amount you paid us for the Service in the **12 months** before the event giving rise to the claim, or (b) **EUR 50**.

If you are a consumer, you may have statutory rights that these limits do not affect.

12. Suspension and termination

By you. You can stop using Logi and delete your account at any time via our deletion request form at <https://logi-app.webflow.com> (also reachable from within the app).

By us. We may suspend or terminate your access if you materially breach these Terms, if required by law, or if continuing to provide the Service to you would create a legal or security risk. Where reasonable and lawful, we will give you notice.

Effect of termination. On termination, your right to use the Service ends. We will handle your data in accordance with our Privacy Policy, including its retention periods. Provisions that by their nature should survive termination (such as intellectual-property, disclaimer, and liability terms) will continue to apply.

13. Changes to these Terms

We may update these Terms from time to time — for example to reflect new features, legal changes, or pricing changes. If we make material changes, we will notify you through the app or by email before they take effect. If you continue to use the Service after the changes take effect, you accept the updated Terms. If you do not accept them, you should stop using the Service and may close your account.

14. Governing law and disputes

These Terms are governed by the laws of **Germany**, without prejudice to any mandatory consumer-protection rules of the country in which you live that give you additional protection.

If you are a consumer, you may bring proceedings in the courts of your place of residence, and we may bring proceedings against you only there, to the extent required by applicable law. Otherwise, the courts of **Berlin, Germany** have jurisdiction.

Future note. If operation of Logi transfers to a Swedish company, the governing law and competent courts may change. We will update these Terms and notify you before any such change takes effect.

Consumer dispute resolution. We are neither willing nor obliged to participate in a dispute resolution procedure before a consumer arbitration board (Verbraucherschlichtungsstelle).

15. General

- **Entire agreement.** These Terms and the Privacy Policy are the entire agreement between you and us regarding the Service.
- **Severability.** If any provision is found unenforceable, the rest remain in effect.
- **No waiver.** If we do not enforce a right, that is not a waiver of it.
- **Assignment.** You may not transfer your rights under these Terms without our consent. We may transfer ours (for example, if operation of Logi moves to the planned Swedish company), provided your rights are not reduced.

16. Contact

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